



COLLEGE OF BUSINESS

Florida Atlantic University

FAU is a public university that offers more than 170 undergraduate and graduate degree programs within its 10 colleges in Boca Raton, Dania Beach, Davie, Fort Lauderdale, Jupiter, and Fort Pierce.

GOAL:

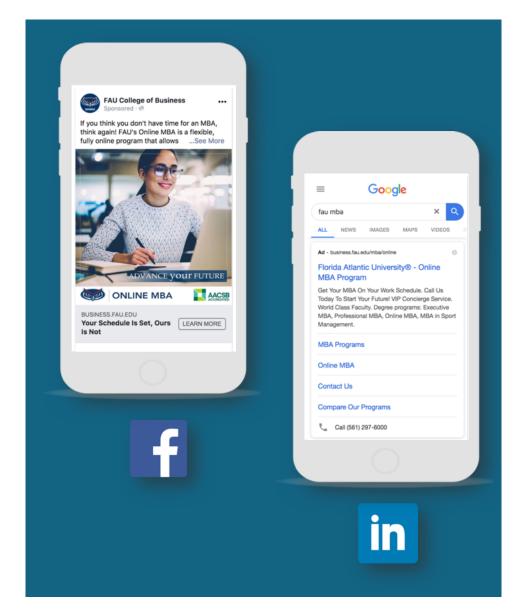
Increase enrollments, attendance at open houses and general program interest for their Executive Education programs.

OUR STRATEGY:

Paid Search, Paid Social Media, LinkedIn Ads, Email, Display, Video and O&O.

RESULTS

- In 2019, With a 39% increase in budget, we produced a **43% increase in Apply Button conversions Y/Y.**
- Using historical search data, we ran a contextually heavy display campaign which lead to a 444% increase in conversions. Due to this success, in 2019 the client increased their display budget by 308%.
- Leveraging the Data Analysis team at CA, we did a deep dive on their student database in 2018, providing key data that justified our request to expand geo-targeting, allowing us to continue to scale the clients budget.



Saint Andrew's School

Boca Raton, Florida

St. Andrew's
School is a
nationally
recognized junior
kindergarten
through grade 12,
day and boarding,
college preparatory
school in Boca
Raton, Florida, in
southern Palm
Beach County.

GOAL:

To attract parents of lower school (Pre-K-5th grade) and high school (6th -12th grade) to register for an open house or call to schedule a tour. A secondary goal was to raise awareness for the Pre-K program that had just been praised for it's cutting edge excellence in a Boca Magazine article.

OUR STRATEGY:

Reach parents with children in the home in a desired net-worth and geographic location through Third Party Targeted-Solicited Email blasts, Programmatic Display Ads, and Website Retargeting.

RESULTS

- Two Third Party E-blasts targeting desired parents had an average of a 35% open rate and a 48% click-through rate (above industry averages).
- The Programmatic Display campaign performed 120% above industry standard.
- Website Retargeting performed 320% above industry standard.
- The client feedback was great. In total, we drove traffic of over 3,600 visits to the desired landing pages for each initiative and St. Andrew's had 2 very successful Open Houses.





NSU Florida is a private university with its main campus in Davie, Florida. The university consists of 18 total colleges, centers, and schools offering over 150 programs of study.

GOAL:

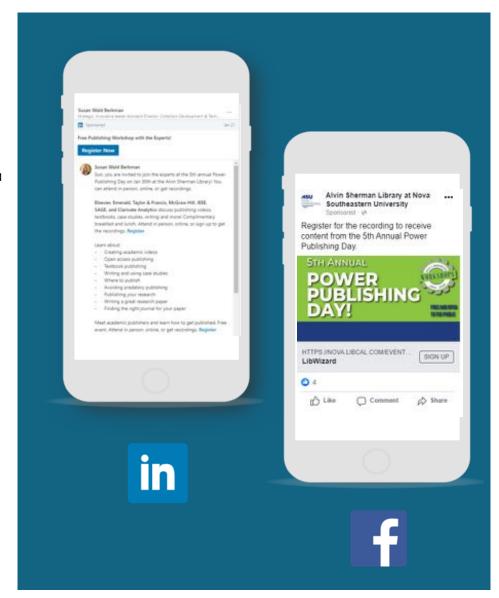
To increase registrations for attendees to a free publisher workshop that was available in person, online or to receive the recordings after the event.

OUR STRATEGY:

Reach potential attendees through targeted LinkedIn InMails and Facebook Newsfeed Advertisements.

- 221% increase in attendance & recordings requested year over year.
 - 423 in 2020 vs 191 in 2019
- 81,000 total impressions delivered to target audience
- 400 Registration Website Visits Delivered







Broward Health is one of the 10 largest health systems in the U.S. Located in Broward County, Florida, Broward Health operates more than 30 healthcare facilities in the county.

GOAL

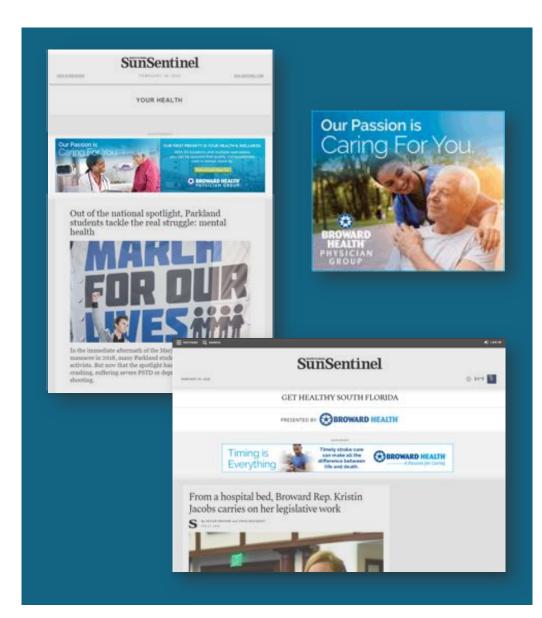
Evergreen awareness and engagement with potential patients in the local public.

OUR STRATEGY

Implemented a targeted multimedia campaign of our owned & operated products that included the headlining SunSentinel.com Health Sponsorship, Your Health Newsletter Ad, E-Edition Inflow Unit and SunSentinel.com Advertising.

RESULTS

- All campaign tactics had above average engagement and click through metrics.
- The E-Edition inflow unit performed 200% above our internal average of display ads yielding 454 website visits.



OUR WORK:

CLEVELAND CLINIC

Client

Cleveland Clinic is a non-profit academic medical center, providing clinical and hospital care and is a leader in research, education and health information.

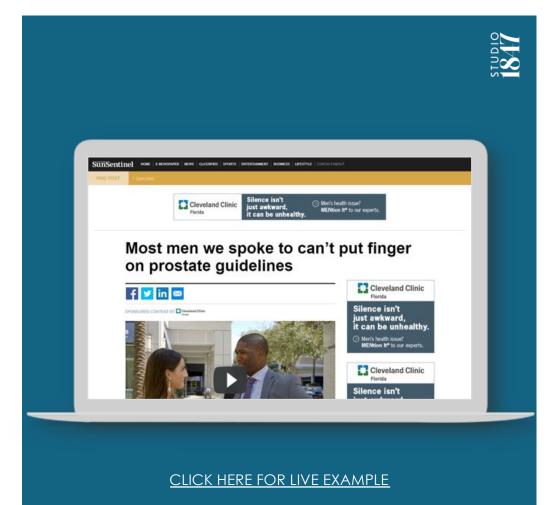
GOAL

We engage the audience by taking a humorous tone. We created a custom content initiative to hear from partners about their man's lack of MENtioning it. "Top 10 Things My Man Never MENtions"

OUR STRATEGY

A man (or woman) on-the-street style video, featuring 8-10 partners talking about what their man fails to mention.

The end of the video features a strong CTA to visit the Cleveland Clinic website and learn more about the #MENtionIt campaign.





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GOAL

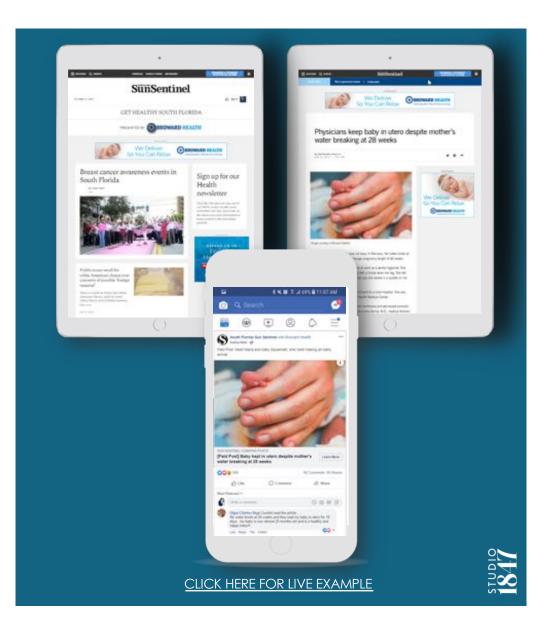
Partner with Broward Health to help them showcase success stories, offer expert advice, drive attendance at lectures and increase patient screenings.

OUR STRATEGY

Executed an omni channel campaign, aligning Broward Health with relevant health content, create custom content highlighting Broward Health's areas of focus and offer additional solutions to help meet their objectives.

RESULTS

- Content had above average engagement and click through metrics.
- Facebook social post had the highest engagement of all paid social posts to date.





The Water Taxi is an attraction that provides a narrated excursion through South Florida's Ft. Lauderdale waterways. There are ten stops in total including several of nightlife fun and entertainment.

GOAL:

To attract "event enthusiast" consumers living in the Miami area for the Holiday Lights Cruises and book as many reservations as possible.

OUR STRATEGY:

Reach consumers with the propensity to attend events in the Miami area with SunSentinel.com Display Ads and two ad units, that ran back-to-back weeks deployed on our Weekender E-Newsletter, which highlights South Florida Events.

- The SunSentinel.com Display Ads performed 380% above the industry average.
- The two weeks of the Weekender Newsletter ad placement garnered a total of **5,248 clicks** from the newsletter to the website.
- The Water Taxi **sold out tickets** to the Holiday Lights Cruise and were thrilled with campaign performance.









MEDIA CAMPAIGN EXAMPLE:

KIMPTON HOTELS & RESTAURANTS

Client

The Kimpton Hotel & Restaurant group is a California based hotel and restaurant brand owned by the Intercontinental Hotels Group. They are the largest chain of boutique hotels in the United States.

Goal

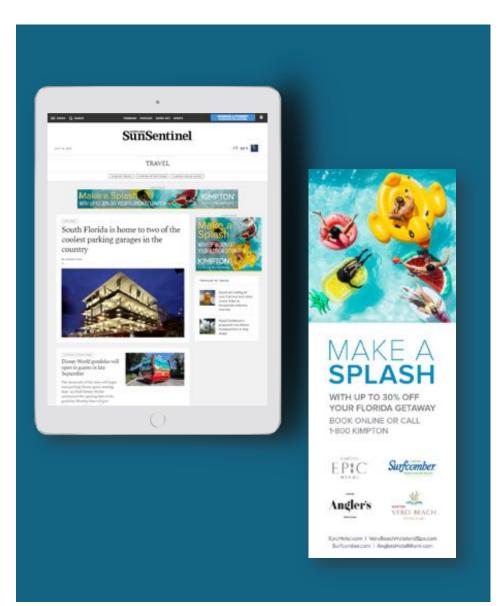
Reach audience interested in travel to Florida (in Florida and the Northeast, A28+, HHI \$250K+)

Solution

- SunSentinel.com & Programmatic display impressions
- Email Marketing Campaign

Results

- 6 week campaign
 - 200K+ impressions served
 - 321 total website visits
- 100K emails sent
 - 21.82% Open Rate
 - 2,401 clicks to website





OUR WORK:

WATER TAXI

Client

Water Taxi is Fort Lauderdale's "more than just a boat ride" way to explore Fort Lauderdale through a narrated excursion from the intracoastal.

GOAL

Attract both tourists and locals to use Water Taxi as transportation option to activities such as for dining, site seeing, shopping and entertainment.

OUR STRATEGY

Reach potential customers through SunSentinel.com display and admail, South Florida Parenting & the Weekender Newsletters.

RESULTS (as of 9/2019)

- SunSentinel.com display ads geo-targeted across the Going Out channel performed **140% ABOVE industry average** for display ads.
- Sun Sentinel Admail had an **open rate 36.4% above** industry average and a **click rate 52% above** industry average.
- The Weekender Newsletter ad placement garnished **59 clicks** from the newsletter to Water Taxi landing page.
- South Florida Parenting Newsletter had an open rate 80% above industry average.





Red Roof Inn has more than 580 properties in the U.S., Brazil and Japan across our four brands, ranging from economy to upper midscale.

GOAL

Increase the number of last-minute bookings by rerouting Wazers to a nearby Red Roof location.

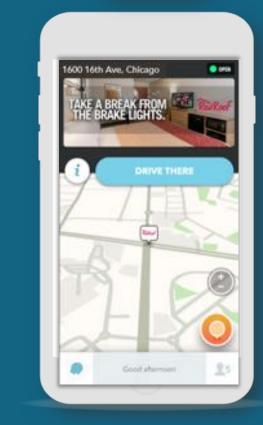
SOLUTION

A national Waze campaign targeting travelers on the road with the simple message that they were here for those needing a "brake" from the road. Branded map pins taught travelers about Red Roof locations. Upon tapping the pin, users saw the campaign message and could re-route to the hotel directly from the ad.

- The campaign had outstanding engagement rates when compared with Waze's average ad platform benchmarks and only improved over time with a rigorous optimization and creative testing plan.
- The campaign drove over 14,000 navigations
- Client Feedback: "Red Roof's partnership with Waze has been a win-win for travelers and Red Roof who have both benefitted from this innovative relationship." MARINA MACDONALD, Red Roof CMO









GOAL

Engage South Florida in celebrating the Florida Panthers' 25th anniversary while collecting audience data for future targeting.

Client

Florida Panthers Hockey Club is the NHL professional hockey team in South Florida

SOLUTION

We created branded content and native advertising to generate interest in the Florida Panthers team and activities.

Content was brought to life through listicles, quizzes and photo galleries to share information about promotional events during the 2018-19 season.

Additionally, we deployed an email marketing campaign to further promote content and an enter to win contest to collect user data.

- Over 2 Million total campaign impressions
- Average engagement rate of over 60%
- Above average time spent on content: 51 seconds. (Benchmark is 36 seconds)







The Miccosukee **Indians** are a Floridian tribe of about 600 people, whose direct descendants predate Columbus. The tribe operates manages its independent membership, government, law and order. education, welfare, recreation and fiscal distribution.

Goal

To promote several events and profit centers of the Miccosukee Tribe including: Arts & Crafts Festival, Wynwood Walls Installation, Gaming & Resort, Branding for Indian Village, and the Golf & Country Club.

Solution

Create a targeted multimedia marketing campaign with eye-catching artwork for appeal. Tactics included Programmatic Display Ads, Pre-Roll Video Ads, and Waze Advertisements.

Results

- More than 3.9 million impressions served collectively.
- The Programmatic Display and Pre-Roll Video
 Campaigns yielded 5,442 total website visitors,
 and all performed over industry standards.
- The Waze campaigns also performed above Waze averages with 8,880 actions, clicks or navigations.







Paragon Theaters

is a movie theater group with 7 locations throughout the states of Florida & Virginia. They offer a more luxury movieviewing experience with recliners, dining, beer & wine.

GOAL:

To increase ticket sales to the desired audience of high school students and families interested in movies + things to do within a 10-mile radius of the theater.

OUR STRATEGY:

Reach the desired demographic with Facebook advertising, a Custom Online Sweepstakes Contest which was blasted out via Third-Party Targeted Email and Geo Targeted Programmatic Display Ads.

RESULTS

- 398,618 Impressions
- 10,772 E-Mail Opens
- 10,564 Website Visits
- 625 Sweepstake Entries/Leads
- Email Marketing: 20.43% open rate, emails drove 1,272 visits to the website.
- The **Facebook campaign** targeting parents & families within 10-mile radius of theaters drove **8,121 visits to the website**.
- In the first week of the sweepstakes launch, to optimize engagement we
 pivoted from programmatic display to social. With the support of
 targeted display branding before the sweepstakes, the client reached
 their goals.

SunSentinel



10:00 AM, TUESDAY, WEDNESDAY & THURSDAY • THROUGH AUGUST 8 • CLICK FOR FULL LINE



Baer's Furniture was family-founded in 1945 and today has 16 locations throughout the state of Florida offering a huge selection of furniture by quality name brands at a great value.

GOAL

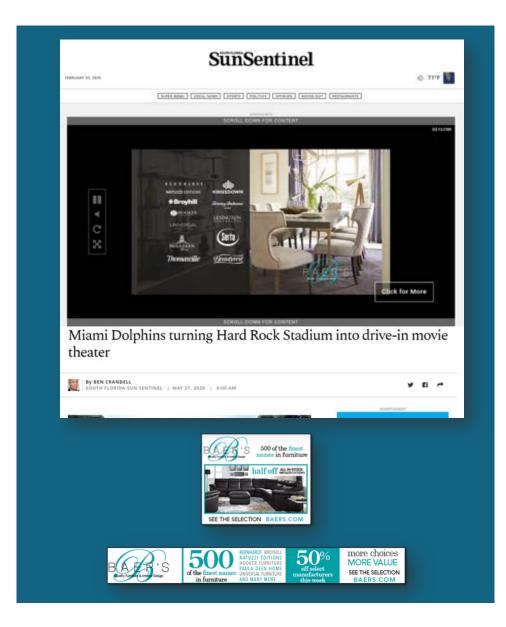
Increased awareness, engagement and, in turn, furniture sales.

SOLUTION

- Owned and operated display advertising on SunSentinel.com, including a homepage sponsorship and rich media unit impressions.
- Website Retargeting
- Branded Content consisting of 4 articles

RESULTS

- Delivered added awareness and engagement for brand in front of target audience.
- Drove over **700 visits** to the website, with the Homepage Sponsorship and Website Retargeting performing **above industry standard**.





ARMORVUE is a top-rated window & door company that has locations in Boca Raton, Orlando, Sarasota and Tampa. Their products adhere to the strictest industry standards for Florida.

GOAL: To gain qualified leads via phone calls and form fills.

OUR STRATEGY: Reach potential new patrons through SunSentinel.com Advertising, Programmatic Retargeting, Facebook Retargeting, and Paid Search.

- In April, as we approached the start of hurricane season, we saw the effects
 of COVID-19 diminish as calls and form fills have rebounded. Form fills and
 qualified calls have more than doubled month over month.
- Form Fills were up in all markets. Calls were up in Boca, Orlando and Tampa.
 The PPC Campaign for April yielded a total of 35 form fills and 36 qualified phone calls.
- Branding on SunSentinel.com and Programmatic Retargeting continue to engage a qualified audience. The high impact reskins for the homepage domination delivered highest engagement of all display.
- Facebook Retargeting delivered 10x impressions month over month, and 12x leads, with a total of 25 leads from FB RT.









Akel Homes is a high- quality custom home builder with over 30 years of experience.
Communities are planned to bring out the best of Florida living – glistening lakes, stunning open spaces and resortstyle amenities.

Goal

To gain qualified leads in order to sell homes.

Solution

An evergreen targeted multimedia campaign to reach potential home buyers. Tactics include Search Engine Marketing, Social Media Advertising and Website Retargeting.

Results

- Even post-Coronavirus, we are delivering an 8% CTR and 10% click to lead conversion on this ongoing campaign.
- The client has been very happy to still be receiving approximately 300 leads, up 40% month over month, in the first month post-quarantine.









Insight is a leading provider of computer hardware, software, cloud solutions and IT services.

GOAL:

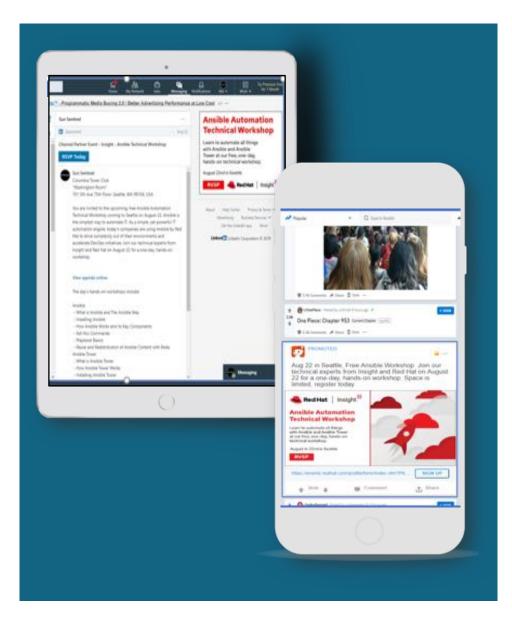
Insight, in partnership with Red Hat, wanted to drive attendance to an in-person Workshop in the Seattle market.

OUR STRATEGY:

A Social Advertising strategy was implemented on LinkedIn and Reddit to drive workshop registrations. LinkedIn InMail was heavily leveraged to reach the appropriate skillset and job title in the market.

- Registration for the Workshop filled before conclusion of the campaign and client attributed high registration to this media campaign.
- Client renewed to run in another market.







Ciena is a USbased global supplier of telecom networking equipment, with 6,000+ employees.

GOAL

Increased Share of Voice In-Market in front of target audience attending an annual key industry event.

SOLUTION

- Digital display and native advertising strategy targeted at IT Decision Makers in market, geofence of venue and surrounding hotels, and site retargeting.
- Advertising directed audience to blog posts.

RESULTS

- Delivered added awareness and engagement for brand in front of target audience.
- Succeeded in creating engagement with two key topics during campaign.
- Leveraged engager traffic for lead generation and future retargeting.

SunSentinel

Sponsored by Ciena

What is CIN?

The term, Converged Interconnect Network (CIN), has been around for a few years now — but it is only now with its importance in enabling MSOs to deploy Distributed Access Architectures that it is getting more attention.



Sponsored by Clena

BSP Report – Network Automation

Want to hear directly from cable executives about what is driving their network automation strategies? Broadband Success Partners did just that, find out what they learned and the implications for network automation in the cable industry.







Red Hat is a tech firm that relies on a network of channel partners to build their business. They were recently acquired by IBM.

GOAL

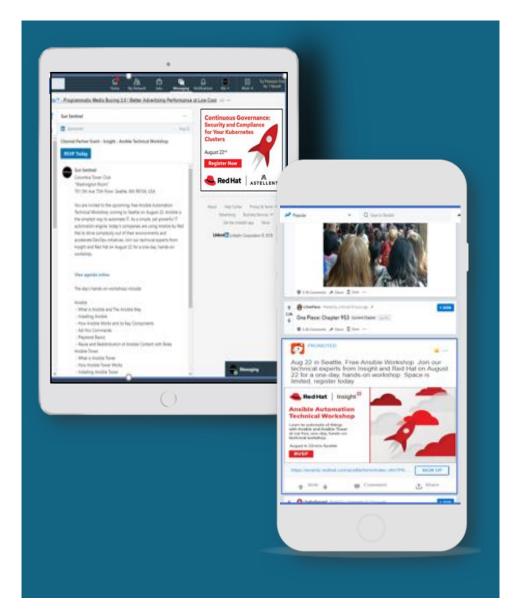
Astellent, in partnership with Red Hat, wanted to drive Webinar registrations.

SOLUTION

A Social Advertising strategy was implemented on LinkedIn and Reddit to target IT decision makers and purchasing influencers.

- Multiple market exposure in front of target audience ranging from IT Department Managers to C- Suite Executives.
- Data revealed best performing markets which can be used to inform future tactics and in-market efforts.







The Greater Fort
Lauderdale
Alliance is the
primary economic
development
organization for
Broward County,
focused on
creating,
attracting,
expanding and
retaining highwage jobs and
capital investment
in the area.

Goal

Capture the attention of business decision makers who visited South Florida during the Super Bowl and drive them to gflalliance.org, where they can be retargeted to conversion.

Solution

Device-capture in key locations during the weeks before and after the game, then retargeting the BDM's in that audience across North America for 60 days after the game. Target segments included Senior Executives, C-Suite, High Household Income.

Results

- More than 1 million impressions delivered.
- 1,975 website visits.





Pre-Game

Hyperlocal mobile campaign targeted to key locations for executives and Super Bowl visitors.

Game Day

Hyperlocal mobile campaign targeted to pre-game locations plus Hard Rock Stadium.





ZERO STATE INCOME TAX.

TOUCHDOWN!





Learn More

Post-Game

Retargeted campaign delivered to users across North America except the South Florida DMA's



Doris Italian
Market is South
Florida's premier
specialty
supermarket with
locations in
Pembroke Pines,
Sunrise, Coral
Springs, Boca
Raton and North
Palm Beach.

GOAL:

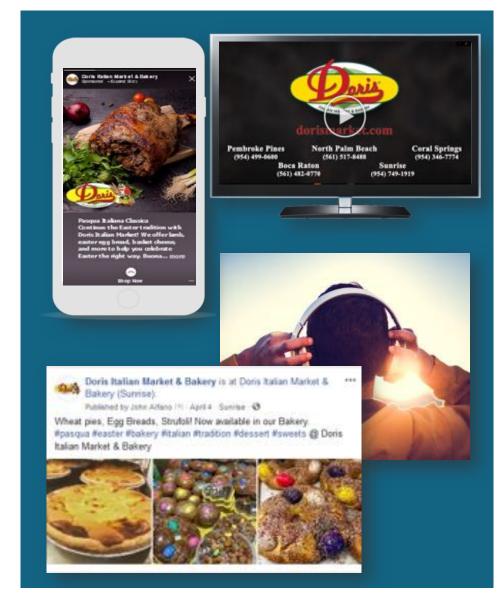
To consistently keep top of mind with an evergreen multimedia marketing campaign in order to increase awareness and, in turn, sales.

OUR STRATEGY:

Reach potential consumers, however they might be absorbing media by utilizing the targeted tactics of Social Media Advertising & Content, Programmatic Display Ads, Connected TV Ads, Programmatic Audio, Pay-Per-Click, SEO and Reputation Management.

RESULTS

- Between both Social Campaigns, 513,144 people were reached with 977 new page "likes," and a CTR on the ads 598% above industry average.
- The Programmatic Display ads performed 150% above industry average and yielded 586 website visits.
- Programmatic Audio had over a 96% completion rate and reached just under 64,000 consumers.
- The Connected TV commercials had a **91% completion rate** and reached 155,900 people.
- Paid Search performed 875% above industry average and drove 4,406 clicks to the client's website.





Wild Fork Foods is a grocery retailer that offers organic, high end meats and produce with convenient delivery options nationwide.

GOAL

Wild Fork Foods opened a location in South Florida. With a lot of Grocery competition, it was necessary for them to distinguish themselves, especially among all the options for quality meats and seafood.

SOLUTION

A robust media plan to support driving traffic to a custom sweepstakes page. Sweepstakes are great for maximum exposure since there is little barrier to entry. The media plan included targeted SunSentinel.com advertising, sponsorship of the Weekender Newsletter to reach those doing grocery shopping on weekends, and custom emails to extend the reach.

RESULTS

- 4,700 website visits. The client was thrilled with this, as web traffic was one of their KPIs of priority.
- 700+ entries & opt-ins building a local marketing database
- Insights which allowed the client to build and tweak similar campaigns.





OUR WORK:

PUBLIX

Client

Publix is an employeeowned, American supermarket chain headquartered in Lakeland, Florida.

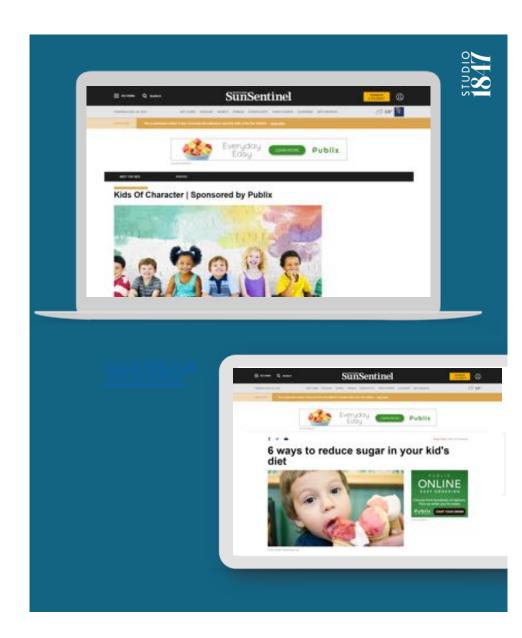
Goal

This multi-year campaign is unique because the client is neither mentioned nor interviewed in the stories, and only a couple even mention food. Publix instead wants to promote raising kids and core values for the parent/educator audience.

Using child development and other experts from the South Florida area, we localize the stories so they are more relevant to Publix shoppers. By reflection rather than direct sell, we position Publix as a supermarket that cares about families.

Solution

Content focuses on peer pressure, community service, setting goals, talking with your teen, family meals, dealing with failure, how to stop over parenting your children, nutritious snacks, helping your child fall asleep, and more





VILLAGE TAVERN°

Village Tavern is a small, private sole-proprietor restaurant chain with 10 locations in 6 states. Their "idea was simple, serve the best possible food, at affordable prices, using only the finest ingredients".

GOAL:

To attract consumers ages 35-60 (including singles & families) in addition to seasonal locals. VT is looking to promote their brand-new outdoor patio, specific events for a "younger" crowd. ie: "Wine Wednesday" and holiday gift card sales.

OUR STRATEGY:

Reach potential new patrons through Third Party Targeted-Solicited Email and through the Weekender E-Newsletters.

- Third Party E-blast targeting consumers ages 35-60 (including singles & families)
 had a 20.50% open rate, and a 2.23% click-thru rate, both well above
 industry averages.
- The Weekender Newsletter ad placement garnered 2,419 clicks from the newsletter to the Village Tavern landing page. This is a 2.42% CTR (well above industry standard).
- The client feedback was amazing. They had a large increase in gift card purchases at the Boynton Beach location.







To write your own Sun Sentinel success story:

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